



# Case Study: Shibdon Bank

## WORDS BY

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A direct commission from the Gateshead commissioner, Shibdon Bank was an urgent requirement for 3 potential residents in their early twenties, needing to take their next steps into their own home.

Working directly with the families, Commissioner and Occupational Therapists, we developed a bespoke plan to cater for each individual's specific needs. Among others these including being single story, open plan, ample turning spaces, en suites, wet rooms, a secure garden, kitchen diner, close to families and local amenities.

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*IT'S GREAT THAT WE ARE WORKING CLOSELY WITH FAMILY TO ACHIEVE SUCH POSITIVE OUTCOMES FOR THE 3 INDIVIDUALS; THE TRANSFORMATIONS ARE EXCELLENT.*

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**STEVE MORGAN**

Commissioner for Gateshead Council





***Providing specialist homes that are fit for purpose is at the heart of what we do.***

All 3 residents use wheelchairs or mobility aids, have a learning disability and require 24/7 support.

With previous searches for the right property having been ongoing for at least 18 months with no success; Mersten's specialist Acquisitions team found the potential perfect property within just 3 days and after planning discussions with family and care professionals, the go ahead was given.

Working in this inclusive way has enabled us to deliver a truly exceptional property for the three tenants, who now have a place to call home for many years to come.



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*THE FINISHED PRODUCT MEETS ALL OF MY RECOMMENDATIONS AND I'M VERY GRATEFUL FOR THE ONGOING COMMUNICATION WITH YOURSELVES ENSURING ALL OF THE TENANTS' NEEDS ARE MET.*

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