



Case Study: Morecambe

WORDS BY

Ceri Wood & Gavin Bashar

*We're delighted to have worked with assistive technology experts **Tunstall** on our latest project in Morecambe.*

At Mersten, we strive to source and develop properties that can be transformed into living spaces for people with a range of abilities. To do this, we work with healthcare professionals and trusted partners to fit out each environment with the right solutions for each tenant.

"Technology provides a means of supporting independence; giving people with learning disabilities much more choice and control."

GAVIN BASHAR

UK & Ireland Managing Director
TUNSTALL



"The system means the people living at Heysham can have privacy and independence, with the reassurance that help will be on hand if they need it."

GAVIN BASHAR



Our Morecambe bungalow has been fitted out for six tenants with complex needs that need step down accommodation from a hospital setting. As well as a complete refit of the house, we have converted the garage into a separate, self contained building that gives a more independent setting for an individual in need of less 1:1 care, but still within close proximity of the main building. We were advised by the team at Tunstall as the best solution to ensure the right balance of safety, privacy and independence for the tenants:



"The system installed uses the Communicall Vi system, an advanced supported living solution which provides an integrated platform for the delivery and management of communications, telecare, door entry and access control.



Telecare sensors such as epilepsy sensors, fall detectors and bed occupancy sensors can be chosen according to the needs of the individual, which will raise an alert on a mobile phone carried by an onsite care worker if they detect an event. Service users can also request help by pressing a wrist or neck-worn pendant from anywhere in the property or garden.



Heysham also has door contacts on most of the internal and external doors which can be switched on and off as required, an will alert staff if a door is opened, for example if a service user leaves their room during the night.



The property is also protected by an access control system, which is linked to Communicall Vi. Staff can access the property using a keypad, and a PAC system also allows access via a secure fob system, giving easy access to authorised individuals but keeping Heysham secure.



The system means the people living at Heysham can have privacy and independence, with the reassurance that help will be on hand if they need it. Staff will automatically be alerted to urgent events such as falls and seizures, and can respond quickly, but no longer need to make 'just in case' checks, improving productivity and reducing disturbance to the people they support.

Gavin Bashar - Tunstall



Features:

- **Ramp**
- **Window restrictors**
- **Sound proofing**
- **CCTV**
- **Privacy film for windows**
- **induction hobs**
- **Warden call**
- **Man down system**



We look forward to visiting the tenants at Morecambe and seeing how everyone is settling in to their beautiful new home! For more of our case studies, please visit us at:

www.mersten.com/case-studies

